



(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 996301

Roll No.

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B. Tech.

(SEM. III) (ODD SEM.) THEORY
EXAMINATION, 2014-15

HUMAN BEHAVIOUR

Time : 2 Hours]

[Total Marks : 50

Note: Attempt questions from all sections as per directions.

SECTION - A

Attempt all parts of this question. Answer in brief : $2 \times 5 = 10$

1. (a) Differentiate between Fatigue and Boredom.
- (b) State ranking method.
- (c) Discuss Vestibule Training.
- (d) What is Job rotation?
- (e) Differentiate between Job enrichment and Job enlargement.

SECTION - B

Attempt any three parts of this question :

5×3=15

- 2
- (a) What do you mean by Industrial Psychology? Discuss the features in detail.
 - (b) Discuss Maslow's Theory of Motivation. State the criticisms attached with the theory.
 - (c) How is Training differ from Development? Discuss different methods through which development of the employees can be done effectively?
 - (d) Discuss the term 'Leadership'. What do you understand by managerial grid? Also state its advantage in understanding the leadership qualities.
 - (e) State the contribution of Hawthorne studies in the development of Industrial Psychology.

SECTION - C

Attempt all parts of this section :

3. Attempt any one part :

5×1=5

- (a) What do you understand by the term '360 Degree Appraisal'? Also state the major errors attached in appraising the performance of the employees.

OR

- (b) What is Recruitment? Discuss various sources through which recruitment can be done by the organization?

4. Attempt any one part :

5×1=5

- (a) Discuss type A and Type B personality in detail.

OR

- (b) What do you understand by the term 'THERBLING'? Discuss in detail?

5 Attempt any one part : 5×1=5

(a) State the principles forwarded by Fayol.

OR

(b) What is 'Job Analysis'? Discuss the importance of performing job analysis in organization. Also state the mistakes which can occur while performing job analysis for a position.

6 Attempt any one part : 10×1=10

(a) What do you understand by the term 'Performance Appraisal'? Discuss the traditional methods through which performance of the employees can be appraised in the organization?

OR

(b) What is 'Stress'? Discuss the causes due to which stress occurs in employees and the ways to overcome it.